

# Connor Horning

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## OVERVIEW

A student at Thaddeus Stevens College of Technology studying Computer and Network Systems Administration looking for a summer internship.

## EDUCATION

### **Associate of Applied Science, Computer & Network Systems Administration**

*Thaddeus Stevens College of Technology* ▪ Lancaster, PA

August 2023 – Present (Expected May 2025)

- GPA: 3.85/4.0
- Dean's List - Fall 2023

### **Certificate of Completion, Network Technology / Computer Repair**

*Lebanon County Career and Technology Center* ▪ Lebanon, PA

August 2021 – May 2023

- Above and Beyond Award
- 3<sup>rd</sup> Place, Districts Skills USA, Information Technology Services – (2023)

## RELATED SKILLS/COURSEWORK

- Troubleshooting ▪ Critical Thinking ▪ Windows Server ▪ Documentation ▪ PC Hardware ▪ Networking
- LAN/WAN Technologies ▪ Cable Terminating ▪ Customer Service ▪ Active Directory ▪

## WORK EXPERIENCE

### **IT Intern**

*Thaddeus Stevens College of Technology* ▪ Lancaster, PA

October 2023 – Present

- Installed application software, upgrades, and drivers.
- Provided basic end-user troubleshooting and desktop support.
- Managed customers' expectations of support and technology functionality to provide a positive user experience.

## Certifications/Achievements

- Google IT Support Certificate
- TestOut PC Pro
- TestOut Security Pro
- National Honor Society Member – 2022-2023